Travel around the world with passion

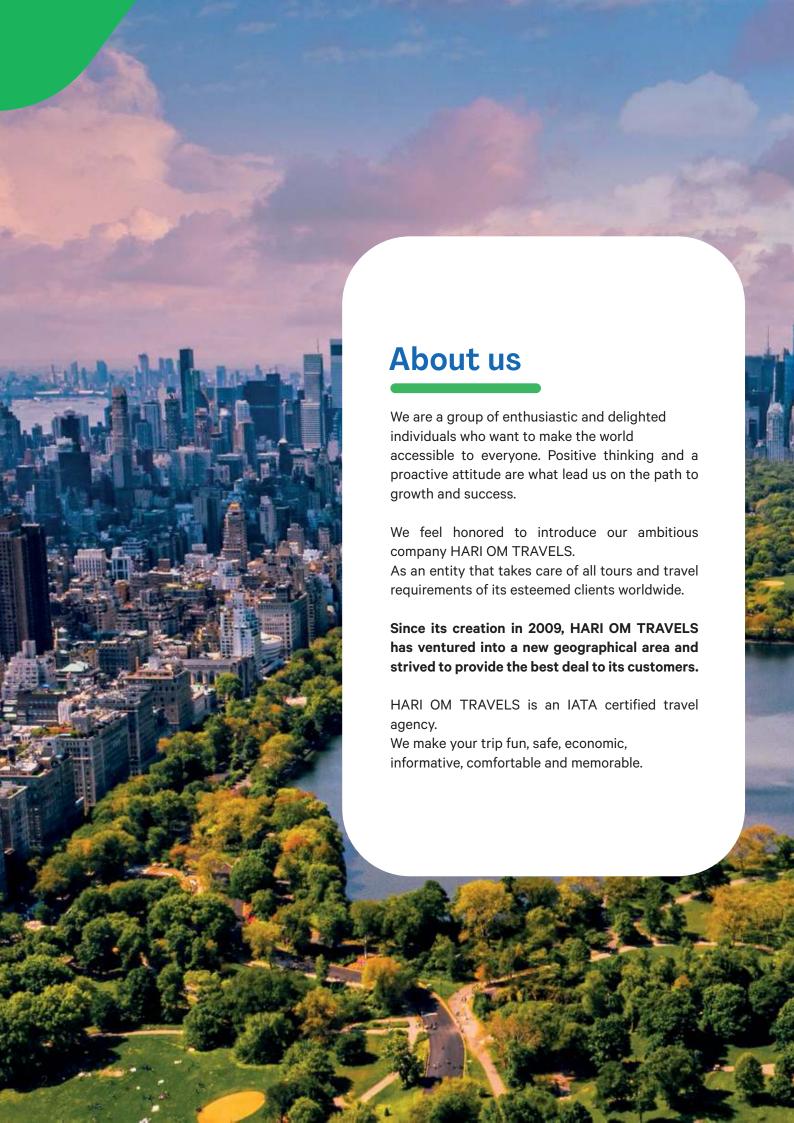
AIRLINE TICKETS WORLDWIDE | TRAVEL ASSISTANCE | HOTEL RESERVATIONS WORDLWIDE | CAR RENTALS | TRAVEL INSURANCE | VISAS ASSISTANCE



www.hariomtravels.net









Our mission and vision

Our mission is to deliver quality and excellence to our customers quickly and exclusively.

All professionals from HARI OM TRAVELS. are masters in their trade and each brings with him/her a unique set of experiences adding value to the overall experience of the world traveler.

To put it simply, we know what a traveler expects and more than that, we know what it takes to satisfy them.

- Each customer would be treated as an individual and personal.
- The relationship would be built on quality and personalized service.
- "Soyez heureux. Soyez positif.

HARI OM TRAVELS offers you travel opportunities of all kinds, in all forms and for everyone. We believe in presenting the world in a completely unique, uncharted and unfettered way. We want to show you the possibilities that are immense and endless.

Come to us, explore the deserts, take risks and trek the mountains and hills, bask in the glory of the sun god and relax on the golden beaches, hunt tigers «with cameras» and make wild friends in the rain forests, travel on top of the oldest working locomotive in the world, or face the force of the rapids and go rafting on the wild rivers.

HARI OM TRAVELS will provide you with all facilities during your personal trip - the trip of a lifetime.

Believe us when we say the possibilities are limitless - all you need is your imagination to find them and your guts to experience them.

Our achievements



Awarded to HARJOM TRAVELS SARL

in recognition of their contribution and support accorded to Ethiopian Airlines in the year

2012/13

Presented on December, 2013





IATA is proud to certify that

HARIOM TRAVELS SARL

POINTE NOIRE, Congo

has met the professional standards of the **International Air Transport Association** to promote and sell international air passenger transportation.

IATA code: 13-2 0999 1

Alterander Papor

Validate online at: checkacode.com

Certificate validity: 2020

Alexander Popovich Senior Vice President, Financial and Distribution Services, IATA Dusan Kostic Regional Director, Financial and Distribution Services, IATA





amadeus

Certificate

I, Decius Valmorbida, President, Travel Channels, hereby confirm that

Hariom Travels

has been an Amadeus user for the past 10 years.

I would like to personally thank you for your loyalty and collaboration.

17/02/2020 Date



Signature

Our team

Our team of over 200 members has extensive experience in the travel and tourism industry, which contributes to our growth and customer service

Product developement

Create innovative products and packages

Marketing

Promoting our products online and offline

Sales team

Handle queries and convert to leads, liaise with travel partners

Operations

Manage ground handling, coordinate hotel, transportation, excursions

Accounts

Smooth management of all finances, issuance of invoices, tax compliance

Airport representative

Meet and greet, customer service issues, handle emergencies upon arrival

Tour guide

Multi-lingual experts who are on hand for tour activities from a client's arrival to departure

Quality control

Rigorous checks to ensure there is no slippage in our top notch services

HR & Admin

Manage employee welfare, recruitments, ensure labour compliance, compensation and benefits and training

IT

Crucial in ensuring our state-of-the-art technology is constantly updated, developing travel software, achieving online marketing optimization

Our services

It give to your whole trip the attention it deserves.

- Holiday vacations
- Travel programming
- Group tour
- Car rental
- Customized tours
- On tour assistance

- Hotel reservations
- Airline tickets
- Passport and visa support
- Assistance at airport
- Train reservation
- Travel consultation



Air tickets

HARI OM TRAVELS is an IATA certified travel agency, we offer ticket reservations and reservations of all destinations in the world.

Our ticketing expertise is always ready to help our customers with the best possible and competitive IATA fares.

Our staff is always available at your service 24 hours a day.

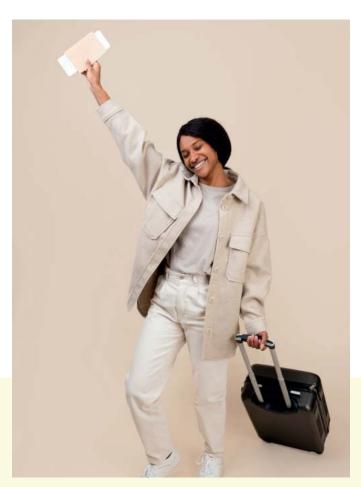


Our travel agency also takes care of your accommodation and helps you find the best place for your stay. Our vacation expert is looking for the best place for you available in the country.

We also arrange ground transportation and tailor-made packages that help make your trip

hassle-free. With an inventory of over one million hotel rooms of varying sizes and standards, you'll never run out of options for guests.

- Great selection of hotels / Resort / Villas
 Beach House and much more
- Availability of competitive prices
- Specialized Group transportation
- Examination of expertise for the selection of destinations





Car rental

Our national and international links with transport companies allow us to offer the different car options at advantageous rates.

We serve the latest models and the comfort of our customers.

- Great car selection options
- Trained drivers
- 100% Privacy
- Special service for VIP Customers
- Best possible rates of the market





Holiday packages

Making the world accessible, at HARI OM TRAVELS, as pioneers of innovative domestic and international vacation packages, we aim to offer you exceptional travel experiences

With ideal perceptions, we help you choose the best organized trips in a way complex which are available with us.

- Land Transporation
- Guided tours
- Regular customer follow up on tour
- Multiple halt options available
- Deluxe category hotels



Assistance at airport

Are you a frequent traveler? Or a flyer for the first time? Either way, an effortless and stressfree travel experience is something you deserve. At Hari Om Travels, we understand how tedious and complicated airport procedures can be, even for a seasoned traveler. We offer our reception and assistance services, to ensure a pleasant experience for air travelers around the world.

With Hari Om Travels Meet & Greet service, we take the stress out of your trip and provide a smooth passage through the airport in just a few steps:

Step 1

Your friendly host/greeter will be informed at all times of the arrival time and flight gate number.

Step 2

Once you have landed, you will be met by our friendly host at the beginning of the arrivals gate or at the end of the airbridge (Depending on aircraft parking position).

Step 3

Our greeter will expedite your passage by providing assistance and expediting various airport formalities including immigration, security and customs.



Corporate booking tool

- Enables us to manage spending in accordance with economic policy.
- Provides seamless end-to-end integration.
- Increase in online adoption to save money.
- Helps reduce costs through optimized trip acquisition.

Automated data analysis

- We provide a portal, which is a private and secure web portal that helps customers browse data with a single click.
- Data includes open and closed invoices, advanced details and other professional services.
- This portal is very effective in providing the various reports in graphical form with multiple parameters.
- Customers can get travel analysis reports in charts for airlines as well as services used.

Traveler tracking system

- Instantly shares the location of the traveler using the smartphone's GPS functionality.
- Uninterrupted professional assistance to travelers in an effective and efficient manner.
- Helps us monitor the safety and well-being of travelers throughout their journey.
- Facilitate communication with travelers with the two-way messaging option.

Automated SLA management

- Fresh desk simplifies our work by keeping track of conversations with customers by turning them into tickets.
- With Fresh desk, we are able to provide customer support quickly and consistently.
- All support channels are on one platform, which helps us better support our customers.
- It is a highly secure application, which provides hassle-free support.



The Additional Benefits

- Cheaper Air tickets
- Visa consulting services
- Worldwide Hotel Reservation
- Convenient local transportation
- Personalized packages
- Low price guaranteed

Our business partners

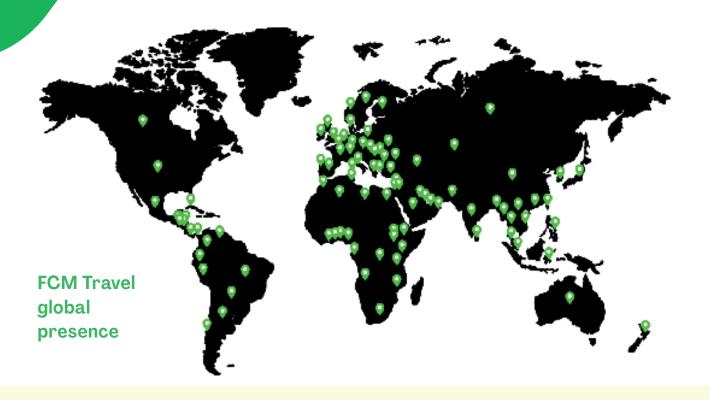
Hariom Travels is a part of the well-known brand of Republic Of Congo:











The additional benefits of our services

Since 2004, FCM has continued to partner with local travel agencies around the world to expand the company's network to 90 countries. FCM has 450 offices around the world, employs more than 6,500 people, and has worldwide revenue of more than US\$5 billion.

Operating in over 95 countries around the world, our field teams offer local knowledge and expertise in each country to help you get where you need to go. Plus, our highly experienced after-hours consultants are here to help travelers who need help with weather-related issues, cancellations, delays, missed flights, or last-minute trips. minute who can't wait for normal business hours.

Whether you have regular international travel needs, are making simple last-minute trips, or want to consolidate your business travel services and costs across multiple countries, FCM's global network has the experience., reach and negotiating strength you are looking for in your trusted company travel partner.



Our airline partner in the whole world



Our clients



























































Contact us

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